FloorLaBs
One Step Ahead

LIMITED WARRANTY INFORMATION

What & Who is covered under the limited Warranty ?

FloorLaBS Laminate Flooring that is installed using the product installation guide and maintenance instructions. The Limited warranty only applies to the original buyer. Proof of purchase receipt / invoice is required. This warranty is non-transferable to subsequent owners. Manufacturing defect must be reported within 7 days of first notice of defect and should not be installed.

Before Installation –

It is the buyers / installers responsibility to check and verify that all products are free of visible defects before installations. Once the flooring has been installed it has been deemed visually acceptable to the standards of the buyer's or installation site owner's expectations. The Subfloor must be inspected to make sure, the surface is clean, flat and stable. The Subfloor must be structurally stiff / strong and have bare minimal deflection. The deflection allowance must be within standard building codes.

After Installation –

Avoid scrubbing or washing the floor for 48 hours and keep traffic to minimum.

Limited Warranty -

FloorLaBS Laminate Flooring warrants its Flooring shall be free from defects in workmanship and material. If any floor coverings are defective in production or material and covered by this Limited Warranty within the specified time frame, the company shall, provide same or similar color, pattern, quality products for the replacement. This Limited Warranty is subject to the following conditions: (1) the flooring must have been installed and maintained in accordance with the Company's installation / maintenance & care instructions in an area for which the Company has specified as suitable for use; (2) it is the buyers & installer's responsibility to inspect and approve all material prior to being installed. Any flooring material installed with visible defect is not covered by this Limited Warranty; (3) the defect must not have been caused by extremes of temperature, chemical reaction, corrosion, or from any abuse of abnormal usage; (4) any claim must be brought to the Company's attention, in writing, within the stated period; and (5) the Company must be given the opportunity to inspect the installation and investigate the claim (6) Proof of purchase invoice with date / purchasers name must be presented

Claim Procedures:

In the event of a claim, the appropriate completed claim form, pictures, proof of purchase invoice should be submitted. The claim must be submitted through the company from which the product was purchased. Upon receipt of the written claim, we will work expeditiously to settle the matter but reserves the right to inspect the floor and remove samples for lab testing. Upon approval of the warranty claim, FloorLaBS will provide you with instructions on the manner in which to proceed in order to have your flooring replaced, and you must comply with such instructions within thirty (30) days after the claim is approved or your rights under the limited warranty will be deemed waived.

What is not covered by limited warranty – -

Damage caused by vacuum cleaner beater bar, rolling caster wheels, and cutting from sharp objects- Damage caused by abuse such as moving appliances across the floor without adequate protection. When moving appliances or heavy furniture, lay a plywood panel on your floor and "walk" the item across it. This protects your floor from scuffing and tears. -Damage caused by moisture to surrounding structure, walls, sub floor, fixtures, furniture, underlayment, moldings, trims, sub floor

heating elements, or anything that is not the structural integrity or dimensional stability of the floor plank or tile. -Damage resulting from mold and mildew growth due to prolonged exposure to moisture. While moisture will not affect the structure of the plank or tile, when excessive moisture accumulates (and in particular remains undiscovered or unaddressed) mold and/or mildew growth can occur. A moisture test must be performed to determine if excessive moisture exists in the subfloor. When installing over concrete, a calcium chloride moisture test must be performed. Readings greater than 5 lbs/1,000 sq. ft./24 hours are unacceptable for installation. If a moisture meter is used, a reading greater than 4.5% is unacceptable. A polyethylene film vapor barrier must not be used over wood subfloors. Moisture readings of wood subfloors must not exceed 14% throughout the entire installation. -Discoloration from mold or flooding, leaking plumbing or appliances, water entering through doorways that lead outside. -Damage caused by fire, flooding, exposure to standing water or intentional abuse. -Flooring that has been over heated due to sunlight or poor temperature control. -Flooring that is installed outdoors. -Flooring that is used in areas beyond the applications guideline listed below or any other area where there is extreme heavy traffic which is not suitable based on the guideline. - Staining from use of mats not labeled "non-staining" -Indentation or damage from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors - Gloss or sheen reduction or scratching is not surface wear and is not covered by these limited warranties. - Minor color, shade or texture variations between samples or printed color photography and the actual material. - Floors that are sold as 2nd quality without warranty - Floors where commercial cleaning machines are used - Damage to the locking mechanism caused by excessive deflection in the substrate, improper underlayments installed underneath the flooring, from improper rolling loads and direct contact from castor wheels, dynamic pressures and loads from electric wheel chairs is not covered. -Damage must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting. -Flooring issues, conditions, damage or defects caused by improper installation techniques. Inadequate subfloors or subfloor preparation, and or flooring installed against standard accepted industry practices. -Damage to the click system or product in general due to subfloor that is not structurally sound, level and completely dry. If subfloors are not within these parameters warranty is void.

Workmanship -

FloorLaBS Does not warrant workmanship issues or errors in installation that cause any damages to the products or surrounding structures. We highly recommend products to be installed by professional installers who have demonstrated their expertise.

Limitation of Remedies:

The sole and exclusive remedy for any damage or loss in any way connected with Company's product, whether due to Company's negligence or breach of any other duty, shall, at the Company's sole option, consist of delivering replacement products of similar color / quality & pattern, in Company's sole judgment, is necessary to replace any defective flooring. Company's liability shall in no event exceed that expressly set forth herein, irrespective of the basis for any claim, including but not limited to claims for breach of contract, breach of warranty, negligence, strict liability or tort. Under no circumstances shall Company be liable for incidental or consequential damages. No employee, agent or distributor of Company or any other person is authorized to state or imply any additional warranties on behalf of the Company, or to assume for the Company and other liability in connection with any of its products, unless made in writing and signed by an officer.

-FloorLaBS reserves the right of final judgment and may refuse claims in certain instances. -FloorLaBS will not pay for the loss of time, inconvenience or other consequential or incidental damages or expenses incurred during the initial installation and the subsequent removal and/or reinstallation of affected material, including clearing any items placed over the finished flooring and affected area subsequent to the original installation

General:

This Order constitutes the entire understanding and agreement between the parties and supersedes any and all prior or contemporaneous oral or written representations, understandings, agreements or

communications between the parties concerning the subject matter hereof. Company objects to, and shall not be bound by, any terms or conditions of Customer's purchase order or invoice which attempt to impose on Company any terms or conditions at variance with or materially different from Company's terms and conditions as set forth herein. The terms and conditions set forth herein are intended to be complete and exclusive of any additional terms and conditions and cannot be subsequently amended or modified, except in writing signed by an officer of Company. If any provision hereof is determined to be invalid or illegal by a court of competent jurisdiction, the remaining terms and conditions hereof shall remain enforceable and in full force and effect. These limited warranties are not transferable. They extend only to the original end consumer. Samples, descriptions, and other information concerning the product contained in FloroLaBs catalogs, advertisements, or other promotional material or statements made by sales representatives or distributors are for general informational purposes only and are not binding upon FloorLaBS. No sales representatives or distributors shall have any authority whatsoever to establish, expand or otherwise modify FloorLaBS warranties. The provisions of these limited warranties are deemed to be severable and the invalidity or unenforceability of one provision shall not affect the validity or enforceability of any other provision. These limited warranties constitute the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of FloorLaBs.

THE LIMITED WARRANTY SET FORTH HEREIN IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (INCLUDING SLIP RESISTANCE, FIRE RESISTANCE OR ANY OTHER SAFETY FACTORS NOT SET FORTH IN COMPANY'S SPECIFICATIONS) AND ALL SUCH WARRANTIES ARE HEREBY DISCLAIMED AND EXCLUDED BY COMPANY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

LAMINATE FLOORING INSTALLATION INSTRUCTION

RECOMMENDATIONS

1. Pre-treatment of the ground is very important. Height difference of the ground should not be more than 2mm.
2. FloorLaBs can be applied directly to any smooth and even surface
3. FloorLaBs is not to be screwed, nailed or glued to the wall in any way.
4. Do not install FloorLaBs in the places such as toilet, sauna, swimming pool, drying room and baths.
5. FloorLaBs can be applied to the floors which has underfloor heating systems.
6. FloorLaBs is installed in the same direction of the room light.
7. Long edges of the FloorLaBs panels are placed parallel to the long side of the room.

WARNINGS

1. FloorLaBs should be kept in room temperature 48 hours without opening the packet prior to installation.

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2. Protecting materials should be laid over FloorLaBs in the intensive and heavy usage areas.
3. Ambient temperature must be 15-18 C and relative humidity must be 50-60½.
4. Clean only wet soapy rug.
5. Appropriate felt must be glued to the legs of chairs, seats and tables.
6. It should be applied to all of the underfloor heating systems which is compliant with construction Project and inspected by the relevant bodies.
7. Although each panel was strictly inspected during production, they must be checked one by one during installation.
8. If the long side of the room is over the 10m, the room must be partitioned.

Types of floor to be applied?

- Mineral floor (cement and anhydride surface – max. Residual humidity 0.5%CM)
- Wood and wood-based floor (max. 50% relative humidity),
- Ceramics surfaces,
- Linoleum surfaces,
- Felt surfaces,
- Over gypsum plaster (max. Residual moisture 2.0 % CM)
- Magnesia Finish (max. Residual moisture 3.0 & CM)

Types of floor not to be applied?

- Carpeted floors (because they are too soft and feathery)
- Cement Panel (too much residual moisture)

Installation Instruction

Check FloorLaBs panel and see whether surface is damaged or not during the transport. You can lay 3mm XPS and place the materials after cleaning the floor.

Place the board along the door case and cut as shown in figure. Then slide the FloorLaBs panel beneath the door trim. Measure thickness of board and polyethylene blanked and ensure that the door is opened easily. If the door is not opened easily, rasp door bottom and make sure that the door opens easily.

FIRST ROW: Start installation at the left corner. Make sure that short edge of the board is place 15mm away from the wall. Length of the long edge may be adjusted after three row are place (estimated space is 15mm). If the wall is not straight the panels must be adopted to the unevenness of the wall. Dismantle the first row. Cut the panels as required and lay them down again according to the angle beneath the positioned panels.

TAIL END : Press down tail end of joining panel which has angels to the first panel. Complete the first row in the same way.

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Lay the last FloorLaBs panel as its face turned down. Short edge which has no lock stripe should be placed against the wall. Space between the wall must be 15mm. Mark the line which is to be cut.

CUTTING OF FloorLaBs PANEL : Place the panel on the floor as the surface is turned upside and cut according to the measurement via circular saw.

To start second row, use a sliced part from first row. This part must be at least 30cm length. If the part is too short, use half of whole panel. Make sure that length of tail adding are alway 30cm minimum.

CONTINUE FLOOR INSTALLATION : Place FloorLaBs panel so as to from angel to the previous and next panels. Push forward and tilt down at the same tim.

For easier installation; place wedge to ensure that FloorLaBs panel is fixed with 20 degree angle and continue the installation

Place the short edge of the FloorLaBs panel so as too from an angle to the previous panel and tilt down. Make sure that panel is positioned over the integral lock stripe of the previous row.

Lift up FloorLaBs panel slightly (together with the panels installed in the same row/30mm approx. And push toward the previous row. When the panels are installed firmly, let the lifted part down.

To install the last row, measure the panel and cut it is as required. Allow at least 15mm space to the wall.

PIPE HOLESE: Measure the diameter of the pipe and make a 10 mm wide hole. Cut a part as shown in the illustration and place in its position. Then insert the part in is place.